

Notice via email

**Date : 11 February 2022**

**From : Cathay Pacific Airways Limited**

**To : Corporate Customers / Trade Partners**

## [Update] Important information for passengers travelling to Hong Kong



Dear Valued Travel Partner,

In response to COVID-19, the Hong Kong SAR Government has updated the health related immigration requirements for passengers who are travelling to Hong Kong.

### **Transiting through Hong Kong**

In response to the rising number of Omicron cases around the world, the Hong Kong Airport Authority has announced that until 15 March 2022, transfer and transit services at Hong Kong International Airport will be limited to customers coming from [non high risk places](#).

Passengers on flights arriving from cities in the Chinese Mainland and Taiwan region may continue to connect to onward flights provided they have no travel history in the past 21 days (till 15 February) / 14 days (from 16 February) to [high risk countries](#). Please refer to our [website](#) for detailed requirements.

Passengers starting their journey from any other destination will not be able to use Hong Kong as a transit point during this period.

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## Entry requirements

From 8 January to 18 February 2022, passengers who have stayed in Australia, Canada, France, India, Pakistan, the Philippines, the United Kingdom and the United States of America for more than 2 hours in the past 14 days, will not be able to enter Hong Kong.

For all other arrivals, the Hong Kong SAR Government has a classification system that governs the pre-departure and documentation requirements for entering Hong Kong:

### Group A Specified Places

#### All places outside Chinese Mainland, Taiwan or Macao SAR

##### **Fully vaccinated Hong Kong residents and fully vaccinated foreign domestic helpers**

who have stayed in or transited through these places in the past 14 days

##### **Fully vaccinated** with **recognised** vaccination record\*

\*Issued by Hong Kong or relevant authorities or recognised institutions of the [places](#) where the vaccine was administered. (For the list of recognised COVID-19 vaccines, please visit [here](#))

##### **Negative PCR Test Report** by authorised laboratory, sample collected **within 48 hours** before the scheduled time of departure of the flight to Hong Kong with **separate accreditation**

\*Important note: For all passengers travelling from Australia, Canada, The Netherlands, the United Kingdom or the United States, regardless of final destination, Cathay Pacific requires a PCR test **within 24 hours** of the scheduled time of departure of the flight to Hong Kong.

##### **Designated Quarantine Hotel** booking confirmation for no less than **14 nights**

\*For foreign domestic helpers – please visit this [website](#) for relative quarantine measures.

### From Taiwan

#### Taiwan

##### **All Hong Kong residents and fully vaccinated non-Hong Kong residents** who have stayed in Taiwan in the past 14 days

Not fully vaccinated

**Fully vaccinated**  
with **vaccination record**

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### **From Mainland China (except Guangdong) and Macao SAR**

Passengers travelling from anywhere in the Chinese Mainland (with the exception of the Guangdong province) are required to present a **Negative PCR Test Report** for COVID-19 with specimen collected on the day or **within three days prior to the scheduled day of arrival**. And have a **separate document** (in English or Chinese) or with a screenshot to prove that the test result was issued by a testing organisation recognised by the National Health Commission of the People's Republic of China that is included in the list on the WeChat Mini Program or nucleic acid testing organisation enquiry function.

For Hong Kong residents who have reserved a Return2HK quota, they will be exempted from the 14-day compulsory quarantine requirement when returning to Hong Kong from the Chinese Mainland and Macao. For more details of the requirement, please visit the [Return2HK Scheme](#) website.

Please also refer to the below table for the specifications of the required entry documents mentioned above.

#### **Specifications of required entry documents**

##### **1. Test report**

A test report issued by a laboratory or healthcare institution that contains the passenger's name to show that:

- They have undertaken a Polymerase Chain Reaction (PCR) based nucleic acid test for COVID-19
- The sample for the PCR test was taken within 48 hours\* of the scheduled time of departure of the flight to Hong Kong; and
- The result of the PCR test for COVID-19 was negative

All test reports must be written in either English or Chinese and can be presented in paper or electronic format.

If the test report above is not in English or Chinese or does not contain all the required information, it is acceptable to present a written confirmation, in English or

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Chinese, issued by the laboratory or healthcare institution that contains the following information:

- The name of the passenger;
- They underwent a Polymerase Chain Reaction (PCR) based nucleic acid test for COVID-19,
- The sample for the PCR test was taken within 48 hours\* before the scheduled time of departure of the flight to Hong Kong; and
- The result of the PCR test for COVID-19 was negative

This written confirmation must be presented with the test report.

\*Important note: For all passengers travelling from Australia, Canada, The Netherlands, the United Kingdom or the United States, regardless of final destination, Cathay Pacific requires a PCR test **within 24 hours** of the scheduled time of departure of the flight to Hong Kong.

For passengers travelling from Canada

- A test report issued via the Ontario Health System does not meet the Hong Kong entry requirements and will not be accepted

For passengers travelling from the United Kingdom

- The NHS (National Health Service) test report does not meet the Hong Kong entry requirements and will not be accepted

## **2. Documentary proof**

Separate documentary proof (in English or Chinese) is required by all passengers transiting or entering Hong Kong to show that the laboratory or healthcare institution where their test was performed is ISO 15189 accredited or is recognised or approved by the relevant authority of the government of the place in which the laboratory or healthcare institution is located.

This can be in the form of a copy of 'Certificate of Accreditation', 'Certificate of Compliance', or information printed out from an official government website.

Travellers may refer to the websites listed on [our page](#) for assistance.

## **3. Vaccination requirements**

To be considered fully vaccinated, passengers must have received the full vaccine (as stipulated in the guidelines of a COVID-19 vaccination course) 14 days prior to the flight's scheduled time of departure to Hong Kong. The 14 days are counted from the day after receiving the last dose of the recommended course. For example, if the last dose was administered on 1 May, the 14th day would be on 15 May. This means a fully vaccinated passenger would be eligible for the reduced quarantine period on any flight with a departure date of 15 May or later.

Note:

Group A Specified Places

- Hong Kong residents aged 12 to 17 who hold a recognised vaccination record of only one dose of Comirnaty vaccine (administered at least 14 days ago), are allowed to enter Hong Kong if fulfill the requirements above
- Accompanied children of Hong Kong residents who are below the age of 12, if not vaccinated, may still enter Hong Kong if all the accompanying adults fulfil the above requirements. If children under the age of 12 are unvaccinated and travelling unaccompanied, they will not be permitted to enter Hong Kong. Please note that infants and children of all ages require a negative Polymerase Chain Reaction (PCR) test report to enter Hong Kong
- Hong Kong residents who hold a recognised vaccination record of only one dose of recognised COVID-19 vaccine, they are exceptionally allowed to enter Hong Kong, if they are holding a certificate issued by a registered medical practitioner that they are unfit to receive the second dose of COVID-19 vaccine due to health reason after receiving the first dose of vaccine, and fulfil the requirements above
- Hong Kong residents who are unfit for undergoing a COVID-19 vaccination course due to health reasons, they are exceptionally allowed to enter Hong Kong if they are holding a certificate issued by a registered medical practitioner, proving that they are unfit to receive any COVID-19 vaccine, and fulfil the requirements above

Taiwan

- Accompanied children of Hong Kong residents who are below the age of 12, if not vaccinated, may still enter Hong Kong if all the accompanying adults fulfil the above requirements. Please note that infants and children of all ages require a negative Polymerase Chain Reaction (PCR) test report to enter Hong Kong

For the list of recognised COVID-19 vaccines, please visit [here](#).

Passengers from Group A Specified Places must present a “recognised” vaccination record that:

- is written in English or Chinese
- bears the passenger’s name
- states that they have received the required dose(s) of a COVID-19 vaccine
- states the date(s) on which the last dose was administered
- states the name of the vaccine administered

This can be presented in paper or an electronic format.

If a vaccination record is not written in English or Chinese:

- Passengers travelling from Group A places can also provide a written confirmation / letter in English or Chinese, issued by Hong Kong, or an authority or recognized institution of a place on the [“list of places of issuance](#)

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[of recognised vaccination records](#)". This document must contain all of the above information and be presented with the official vaccination record

- Passengers travelling from Taiwan can also provide a written confirmation / letter in English or Chinese, issued by relevant authorities or recognised institutions of the places where the vaccine was administered. This document must contain all of the above information and be presented with the official vaccination record

For more details, please refer to the [official vaccination record requirements](#).

To ensure all our passengers meet these requirements, we will ask them the following at check-in:

- To complete and sign a declaration regarding your traveller's history over the past 14 days. We will ask if they have visited or transited through any of the Group A places, Chinese Mainland, Taiwan or Macao SAR. If the answer is 'yes', your traveller will be required to show us the documentation mentioned above.
- Your traveller is recommended to complete the Hong Kong Department of Health [online health declaration form](#) before arriving at Hong Kong and showing us the resulting QR code in printed or digital format.

If passengers are unable to meet these requirements, we will unfortunately not be able to accept them for travel. Please refer to our [website](#) for more information about ticket changes, should they need to postpone or cancel their journey.

For more information regarding the latest travel restrictions, please visit the Hong Kong SAR Government's [COVID-19 website](#) and our [COVID-19 information centre](#).

Should you have any questions or concerns, please do not hesitate to contact your account manager or travel agent.

Thank you for your understanding and continued support.

Yours sincerely,

**Commercial Sales Team**